

DKWTS FAQs
'Scuse Me, I Has A Question...

1. What does "DIY/Virtual" mean?

The DKWTS is a "diy/virtual" event which means all competition is done "on your own" or virtually (through a platform like Strava or Zwift). This allows participants to pick the time, place, type of bike, and style of ride they want to do.

2. Why are we using a custom website and leaderboard app instead of BikeReg to post our results? Three simple reasons:

- a. It requires less work on your part during the series to keep your rides up to date. All you have to do is link it once and we'll take care of the rest.
- b. It's more flexible. The BikeReg leaderboard has a limited set of data and time ranges that can be scored.
- c. It's way more fun! The custom app allows us to create more challenges throughout the event aside from the standard time/distance/elevation metrics.

3. How do I link my Strava account to the DKWTS website & leaderboard?

- Go to <https://training.dirtykittengravel.com>
- Look up your registration with the email address you used to register for the event
- Click the orange "Connect with Strava" button
- Leave the two boxes checked and click the orange "Authorize" button

What are you giving us access to do?

- View data about your public profile (required)
- View your complete Strava profile
- View data about your activities

The reason we ask to view your complete Strava profile is to allow our app to work with athletes who have set their profiles to "Followers Only". This option is like approving a "follow" request from our app. We also need to view data on your activities, obviously, because this is a competition based on your ride data. We will NOT have access to rides that are marked private.

4. Why can't I register and link my account on the DKWTS website?

There could be a few reasons for this so first try the troubleshooting options below:

- Have you first registered for the event on BikeReg?
- Did you enter the same email that you used to register on BikeReg?
- Did someone else register for you, and if so, did they use the correct email?
- Is your Strava account logged in on your computer (or is it someone else's)?
- Did you click "Connect with Strava" after entering your information?

*If you answered YES to all of the questions above and still can't complete your registration, please contact us via social media, messenger, or email (info@dirtykittengravel.com)

5. What do I do if my ride/data isn't showing up on the leaderboard?

There could be a few reasons for this so first try the troubleshooting options below:

- Did you fully and properly link your Strava account to our website (see above)?
- Do you have more than 1 Strava account, and if so, are you using the correct one?
- Did you save your ride to Strava (from your device or Zwift)?
- Have you waited up to an hour after saving and loading your ride?

*If you answered YES to all of the questions above and still can't see your data, please contact us via social media, messenger, or email (info@dirtykittengravel.com)

6. **What if I need to change or delete a ride/activity on Strava?**

Make the change directly through Strava and it will automatically update on our website and leaderboard app; HOWEVER, it will take some time to sync so please be patient. If it has been over an hour and the data or activity still hasn't updated, please contact us.

*Contact us via social media, messenger, or email (info@dirtykittengravel.com)

7. **How do I get series points?**

There are a variety of ways to score points in the DKWTS: Tours, Stages, and Primes

- **Tours (monthly):** Riders will be awarded series points based off of their ranking within their category at the end of each tour. Specific point distribution will be announced later this week.
- **Stages (weekly):** Each week, participants will have the opportunity to earn additional points by taking part in a stage competition. In some stages, riders can earn points based purely on participation **P** while others are competition-based and earn points based on rank. **C**
- **Purrrrrimes (daily):** These opportunities for bonus points may be scheduled ahead of time or pop up randomly. They will be easy to achieve and the available points will reflect that. The number of points a rider can earn from Primes each stage will be limited. Only 1 Prime will count for each stage.

8. **How do I join the virtual Zwift MeetUps?**

You must be a Zwift user and registered for the series

- Follow Alex on Zwift (Alex Forte Howell - DKWTS)
- Download the Zwift Companion App
- You will receive an invite to the ride, respond "Going" to be added to the group
- Be on your bike and ready to go at least 10 minutes before the ride starts

**Please DO NOT change your Zwift MeetUp ride name on Strava after it has loaded or else you may not get Purrito Prime Points for your ride.*

If you want more info on Zwift group rides and MeetUps, follow this link:

www.zwift.com/news/19189-zwift-how-to-ride-with-friends

9. **I have a friend who wants to participate in the series, can he/she/they still register?**

Yes. Registration is open through January 24th @11:59pm but has increased to \$35.

10. **If I just registered today, will my previous rides count as part of the series?**

YES! All rides count from January 4th no matter when you register (as long as it's before January 24th). Simply follow the registration process, link your Strava account to our website, and everything will load automatically. You can still earn series points, but you will miss out on the bonus challenges and primes previously awarded.